



## GoldMine® 2017.1 Compatibility Matrix

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The following is an overview of current compatibility for GoldMine 2017.1

GoldMine Premium Edition and GoldMine Connect must be the same version (**2017.1.0.xxx**) but build numbers (**2017.1.0.xxx**) are not required to match.

GoldMine Premium Edition must be installed first on the server where GoldMine Connect will be installed. This installation of GoldMine Premium Edition can be the main server installation or it can be a client installation of the main installation on another server.

GoldMine Premium Edition only supports synchronization between systems of the same version and build number.

Please note that any operating system or application that is not listed has not been tested and is not supported. HEAT Software USA Inc. does not provide integration support for third party applications. We do not support any application or operating system that is in BETA or that has not been thoroughly tested by our Quality Assurance (QA) team. For supported products, service packs released prior to the matrix date are supported. This document will be updated with information as it becomes available. For more information, please contact GoldMine Support - <https://www.goldmine.com/goldmine-support/>.

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## **GoldMine Premium Edition**

### **Microsoft Server Operating Systems**

Windows Server 2008 / 2008 R2  
Windows Server 2012 / 2012 R2  
Windows Small Business Server 2008 / 2011  
Windows Server 2012 / 2012 R2 Essentials  
Windows Server 2016

### **Microsoft Workstation Operating Systems**

Windows 7  
Windows 8 / 8.1  
Windows 10

### **Web Browsers**

Microsoft Internet Explorer 10  
Microsoft Internet Explorer 11  
Microsoft Edge 38.0 - 40.0

### **Microsoft SQL Server**

MS SQL 2008  
MS SQL 2008 R2  
MS SQL 2012  
MS SQL 2014  
MS SQL 2016

### **Microsoft Office**

Word, Excel, and Outlook 2010  
Word, Excel, and Outlook 2013  
Word, Excel, and Outlook 2016  
Word, Excel, and Outlook for Office 2016 within Office 365

### **IMPORTANT**

- 64 bit versions of Microsoft Office are not supported.
- Some 3<sup>rd</sup> party applications that also integrate with Microsoft Office may interfere with GoldMine's integration.

## **GoldMine Connect**

### **Microsoft Server Operating Systems**

Windows Server 2008 / 2008 R2

Windows Server 2012 / 2012 R2

Windows Small Business Server 2008

Windows Small Business Server 2011

Windows Server 2012 Essentials

Windows Server 2012 R2 Essentials

Windows Server 2016 Essentials

### **Microsoft IIS Versions**

IIS 7.0 / 7.5 / 8.0 / 8.5 / 10.0

**GoldMine Web** \* *(Included with GoldMine Premium)*

### **Mobile (Smartphone and Tablet) OS**

iOS 9.0 - 10.x

Android 4.4.x - 6.0

### **Mobile Browsers**

iOS - Safari 9.3.5 - 10.3.2

Android - Chrome 4.2.x - 5.1

### **Desktop Browsers**

Safari 9.1 - 10.1 for OS X 10.9 - 10.10

Chrome 56 - 58

Microsoft Internet Explorer 11.0

Microsoft Edge 38.0 - 40.0

\* Cookies and JavaScript must be turned on for browsers. After installation, browser cache should be cleared.